



Creative Lighting Solutions – T8/T10 LED Tube Warranty

Creative Lighting Solutions, llc - Warranty Commitment

We are committed to providing you with an elegant solution for projects demanding both style and performance. We guarantee unsurpassed quality by offering:

[3 Year Limited Warranty on the LED Arrays](#)

[3 Year Limited Warranty on the Power Supply & Unit](#)

Limited LED Product Warranty

This warranty applies to all of our cULus listed Retrofit tube product. We warrant to the original purchaser, with proof of purchase, its delivered products should be free from defects in the material and workmanship for up to three years from date of shipment.

We will repair, or at our option, replace the defective product during the standard warranty period. This warranty applies only to the repair or replacement of the product and only when the product is properly handled, installed and maintained according to our instructions.

This warranty excludes defects resulting from improper installation, irregular or unregulated voltage spikes or drops, acts of God, fire, vandalism or civil disturbances. Purchaser must notify us in writing within 60 days of noticing the defect. This warranty excludes field labor or service charges related to the repair or replacement of the product. We reserve the right to change the warranty period without prior notice and without incurring obligation and expressly disclaim all warranties not stated in this limited warranty.

3 Year Limited L.E.D. (Light Emitting Diode) Warranty

We warrant to the original purchaser, with proof of purchase, its supplied L.E.D. Arrays for three years from date of shipment. Creative Lighting Solutions, llc will repair, or at our option, replace the defective unit/fixture/lamp during the stated warranty period.

"Failure" is considered a non-operating L.E.D and/or full unit. This warranty excludes field labor or service charges related to the repair or replacement of the product. We reserve the right to change the warranty period without prior notice and without incurring obligation and expressly disclaim all warranties not stated in this limited warranty.

3 Year Limited Power Supply Warranty

We warrant to the original purchaser, with proof of purchase, its supplied power supply for three years from date of shipment. Creative Lighting Solutions, llc., will repair, or at our option, replace the defective power supply during the stated warranty period and only when the product is properly handled, installed and maintained according to our instructions.

This warranty excludes defects resulting from improper installation, irregular or unregulated voltage spikes or drops, acts of God, fire, vandalism or civil disturbances. Purchaser must notify us in writing within 60 days of noticing the defect. This warranty excludes field labor or service charges related to the repair or replacement of the product. We reserve the right to change the warranty period without prior notice and without incurring obligation and expressly disclaims all warranties not stated in this limited warranty.